PRIVACY AND DATA PROTECTION

Transcontainer is determined to lead the relocation industry by taking a clear stand and committing to respect, maintain and protect your ***Personal Data and Privacy****. By doing so, Transcontainer will protect the best interests of the industry, the Affiliates and their customers.*

Transcontainer operates globally, as such your personal information is subject to, and makes public knowledge that the information, personal or sensitive, that it collects or that it will collect from its Clients, is exclusively for the purpose of providing the services for which they have hired us and for identification purposes before the different Customs, in strict adherence to the provisions of the Federal Law on Protection of Personal Data Held by Private Parties in Mexico , same as the EU General Data Protection Regulations (GDPR), EU-US & Swiss-US collectively referred to as Privacy Shield, any local laws as well as laws present in Canada, Germany, Singapore & the United Kingdom.

The security of our data and our customers is imperative. The optimal management of information security is a primary concern for our business. Transcontainer routinely processes personal data and confidential customer information. To maintain our clients' trust, contractual obligations and comply with legal requirements, it is Transcontainer's policy to protect this information against unauthorized disclosure, abuse, theft or other misuse.

In order to facilitate your relocation we will require information about yourself, those accompanying you, the location of your possessions, contact information, details about your possessions, and collection of documents, information necessary to interact with governmental agencies and any necessary information concerning your employment if applicable will be collected and utilized.

Personal Data is any information that, in itself, or as part of a unique combination of information, specifically recognizes a person ("Data subject") by descriptors and / or unique identifiers. Examples are name, personal address / contact information, credit card number, bank account number, social security number, and names of family members. Personal data does not include publicly available data.

Sensitive Information is personal information that most people consider very private. This includes data on racial or ethnic origin, political affiliation, religious beliefs, health issues, sexual preferences, union affiliation and criminal records. Before processing sensitive information, clear consent must be obtained and documented.

Customer Confidential Information is information provided by or on behalf of a customer, its employees, subcontractors or suppliers to Transcontainer. This includes the terms of the client's transactions, the terms of the agreements with the client and / or its employees, all the employment information of a client's employees.

Confidential Information is proprietary trade information of Transcontainer for the use of the company within Transcontainer. This includes lists of clients or potential customers, advertising, marketing or pricing plans, or organizational changes.

Handling of personal data and other data:

Personal Data must be processed quickly, legally and accurately. Workers and suppliers must acquire only the amount of personal data necessary to process a transaction and only for the purposes established at the time of collection. Every effort should be made to ensure that Personal Data is accurate, when necessary, and kept up-to-date. Personal data should only be disclosed when necessary. Documents with personal data should be stored securely and not left on desks. Personal data should be stored in commercial applications, not on computer hard drives or external storage devices. Personal data must be discarded appropriately; crush or place in the "crush" containers.

Confidential Information must be received and processed only if there is a commercial need to do so and only if a clear consent has been given by the subject of the data. Sensitive information must receive all protections of personal data.

Customer Confidential Information may not be copied, reproduced, transferred or otherwise deleted, discussed or disclosed to third parties or used for any purpose, except in relation to the service provided by the Transcontainer provider.

Security infractions: Alleged incidents or security breaches, theft and exposure of confidential information must be reported immediately to Transcontainer; as well as any infraction of the Data Protection Law, please inform us by email: ethics@transcontainer-group.com / service coordinator.